

Edayathangudy G. S. Pillay Arts & Science College

Accredited by NAAC (1st cycle) with 'A' Grade (Affiliated to Bharathidasan University) Nagapattinam – 611002

STUDENT SATISFACTION SURVEY- 2019-2020

NUMBER OF RESPONDENTS: 1200

Attributes	Total Score	Mean Score
Syllabus Coverage	2374.0	3.165
Teacher's Preparation	2254.0	3.005
Teacher's Communication	2260.0	3.013
Teacher's Approach	1941.0	2.588
Fairness of Internal Evaluation	2254.0	3.005
Discussion on Assignment Performance	1985.0	2.647
Institute Interest in Internship, Student Exchange and Field Visit	1679.0	2.239
Teaching and Mentoring	1907.0	2.543
Multiple Learning Opportunities	2146.0	2.861
Information on Expected Competencies	2097.0	2.796
Mentors follow-up with Assigned Tasks	2076.0	2.768
Illustration of Concepts by Teachers	2078.0	2.771
Strength Identification and Encouragement by Teachers	2045.0	2.727
Weakness Identification	1889.0	2.519
Students Engagement in Teaching Learning Process	2046.0	2.728
Usage of Student Centric Methods	1880.0	2.507
Extra-Curricular Activities	2181.0	2.908
Inculcation of soft skills	2225.0	2.967
Percentage of Teachers using ICT	1667.2	2.223
Overall Quality of Teaching and Learning	2148.0	2.864





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Internal Quality Assurance Cell Student Satisfaction Survey

Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a Student Satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. A Student will have to respond to all the above questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please conform this is the first and only time you answer this survey

a)Yes 🔾	b) No 🔾		
B) Gender			
a)Male 🔘	b) Female 🔾		
C) Age:			
D) What degree Program are you pursuing now?			
a)Bachelor's 🔾	b) Master's 🔿 c) M.Phil. 🔿 d) Doctorate 🔿 e) Other 🔿		
E) What subject area are you currently pursuing?			
a) Arts 📀 b) Commerce 🔾 c) Science 🚫 d) Professionals 🔾 e) Other 🔾			

Institutions to fill the questionnaire

- All the questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

1	How much of the syllabus was covered in the class?							
1	(4)85 to 100 %	(3)70 to 84%	(2)55 to 69%	(1)30 to 54%	(0)Belo	ow 30%		
2	How well did the teachers prepare for the classes?							
2	(4)Thoroughly	(3)Satisfactory	(2)Poorly	(1)Indiffer	ently	(0)Wo	on't teach	n at all
	How well were the teachers able to communicate?							
3	(4)Always effect	tive (3)Sometimes effectiv	/e (2)Just Satisf	actorily (1)Generally	ineffective	(0)	Very	poor
	communication							
4	The teacher's a	oproach to teaching can be	est be described a	as				
	(4)Excellent	(3)Very Good (2)Goo	d (1)Fair (0)Po	or				
5	Fairness of the internal evaluation process by the teachers.							
	(4)Always fair	(3)Usually fair	(2)Sometimes	fair (1)Usually	Unfair	(0)Un	fair	

6	Was your performance in assignments discussed with you?					
6	(4)Every time (3)Usually (2)Occasionally/ Sometimes (1)Rarely (0)Never					
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.					
	(4)Regularly (3)often (2)Sometimes (1)Rarely (0) Never					
8	The teaching and mentoring process in your institute facilities you in cognitive, social and emotional growth.					
	(4)Significantly (3)Very well (2)Moderately (1)Marginally (0) Not at all					
0	The institute provides multiple opportunities to learn and grow.					
9	(4)Strongly agree (3)Agree (2)Neutral (1)Disagree (0) Strongly disagree					
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.					
	(4)Every time (3)Usually (2)Occasionally/Sometimes (1)Rarely (0)Never					
	Your mentor does a necessary follow-up with an assigned task to you.					
11	(4)Every time (3)Usually (2)Occasionally/Sometimes (1)Rarely (0)I don't have a					
	mentor					
12	The teachers illustrate the concepts through examples and applications.					
12	(4)Every time (3)Usually (2)Occasionally/ Sometimes (1)Rarely (0)Never					
13	The teacher identify your strength and encourage you with providing right level of challenges					
15	(4)Fully (3)Reasonably (2)Partially (1)Slightly (0)Unable to					
14	Teachers are able to identify your weakness and help you to overcome them.					
14	(4)Every time (3)Usually (2)Occasionally/ Sometimes (1)Rarely (0)Never					
	The institution makes efforts engage students in the monitoring, review and continuous quality improvement of the					
15	teaching learning process.					
	(4)Strongly agree (3)Agree (2)Neutral (1)Disagree (0) Strongly disagree					
	The institute / teachers use student centric methods, such as experitial learning, participative learning and problem					
16	solving methodologies					
	(4)To a great extent (3)Moderate (2)Somewhat (1)Very little (0) Not at all					
17	Teachers encourage you to participate in extracurricular activities.					
	(4)Strongly agree(3)Agree(2)Neutral(1)Disagree(0) Strongly disagree					
	Efforts are made by the institute / teachers to inculate soft skills, life skills and employability skills to make you ready					
18	for the world of work.					
	(4)To a great extent (3)Moderate (2)Somewhat (1)Very little (0) Not at all					
19	What percentage of teachers uses ICT tools such as LCD projector, Multimedia, etc. while teaching?					
	(4)above 90% (3)70-89% (2)50-69% (1)30-49% (0) Below 29%					
20	The overall quality of teaching-learning process in your institute is very good.					
	(4)Strongly agree (3)Agree (2)Neutral (1)Disagree (0) Strongly disagree					
	Give three observation/ Suggestions to improve the overall teaching – learning experience in your institution					
21	a)					
	b)					
	5					
	c)					